



*Congress of the United States
House of Representatives
Washington, D.C. 20515*

*Anna G. Eshoo
Fourteenth District
California*

1073

August 10, 2011

The Honorable Julius Genachowski, Chairman
Federal Communications Commission
445 12th Street, S.W., Room 8-B201
Washington, D.C. 20554

Dear Chairman Genachowski,

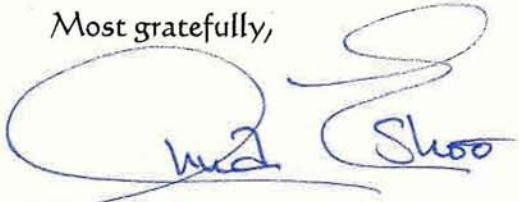
I read with great interest the FCC's recent report on consumer wireline broadband performance in the United States. The results speak to the importance of providing consumers with accurate information about the network performance of Internet service providers, particularly during peak usage periods. I commend the FCC for publishing this data, and I also encourage the Commission to expand the report to include consumer wireless broadband speed, reliability and coverage.

Earlier this year, I introduced H.R. 2281, the *Next Generation Wireless Disclosure Act*, to ensure consumers know exactly what they're getting for their money when they sign up for a wireless broadband plan. As Americans increasingly adopt wireless broadband service and commit to multi-year service contracts, it's essential that the FCC evaluate the performance of these services and make this information readily available to all consumers. By including wireless broadband speed, reliability and coverage in future FCC reports, consumers will be able to make a more informed decision before committing to a service contract.

I applaud the Commission for beginning this process by issuing a Public Notice seeking information on how best to measure wireless broadband performance and coverage, as well as a subsequent "Request for Information." I'm also pleased by the release of the FCC's Mobile Broadband Consumer Test app to enable consumers to test the quality of their wireless broadband connection and determine if they're receiving the advertised speeds. These are important steps, but more must be done.

Greater openness and transparency in the communications market will benefit all consumers. As the FCC moves forward in carrying out its *Data Innovation Initiative*, I eagerly await your findings.

Most gratefully,

A handwritten signature in blue ink, appearing to read "Anna Eshoo", with a large, stylized flourish above the name.

Anna G. Eshoo
Member of Congress



FEDERAL COMMUNICATIONS COMMISSION

September 27, 2011

JULIUS GENACHOWSKI
CHAIRMAN

The Honorable Anna G. Eshoo
Ranking Member
Subcommittee on Communications and Technology
Committee on Energy and Commerce
U.S. House of Representatives
2322 Rayburn House Office Building
Washington, D.C. 20515

Dear Congresswoman Eshoo:

Thank you for your letter on the Commission's efforts to measure and publish data on actual performance of fixed and mobile broadband services. I am pleased that the Commission is actively providing information and tools to help consumers make informed decisions about broadband and communications services. Your support for this initiative, and particularly your attention to transparency in mobile wireless services, is invaluable.

The new Mobile Broadband Consumer Test that you mention in your letter has gained significant attention. In fact, to date, it has been accessed by consumers more than 1 million times. The Commission makes the data from this test available to the public through an open application programming interface (API) on its website. Additionally, this year for the first time the Commission published third-party mobile performance data in its report on the state of competition in the mobile services market. I anticipate that the Commission will detail additional data on mobile performance through the Commission's mobile broadband speed test by acquiring additional data in the marketplace, and potentially by conducting a wireless measurement test similar to the one conducted for fixed broadband by SamKnows. The Commission's FY 2012 budget submission included a line item for such an undertaking.

In the meantime, work continues on other activities in this area, including compiling results of the Public Notice and Request for Information on measuring mobile broadband performance.

I look forward to working with you and other Members of Congress on these issues. Please let me know if I can be of any further assistance.

Sincerely,



Julius Genachowski